

FAQ Ticketshop

Visitor

Who can visit Bar Convent Berlin?

The Bar Convent Berlin is a trade show only for professionals and a proof of its legitimacy must be provided.

Which legitimations are valid at Bar Convent Berlin for buying a ticket?

One of the following proofs must be provided for authentication. It is not necessary to provide all the evidence for each group.

Self-Employment

- Trading license with an exact specification
- Trade register excerpt with an exact specification
- Certificate from the tax office

Employees

- Certificate of employment from your employer and a copy of the trading license/ trade register excerpt from your head
- Copy of the employment contract

Detailed information [here](#).

What can I expect at BCB 2021?

Especially because this year's BCB will be a bit different than usual due to the current circumstances, the focus lies even more on top-class content.

With the motto "City Life Spirits", BCB shows both the cultural and social significance of bars for the creation of a contrasting cityscape. Secondly, the event creates space for innovations, lectures and interactive workshops.

To promote exchange, BCB 2021 works with a partly decentralised structure. Visitors can look forward to side events from different bars and venues throughout the city. A concept that in turn pays tribute to the "City Life Spirits" concept.

Tickets according to the "Bring a Colleague" principle

Tickets for the 3-day fair can be purchased digitally at www.barconvent.com from the end of July. Due to the tight financial situation of many visitors, the "Bring a Colleague" principle will be applied for the first time this year: with one ticket, two people have access to the fair and its side programme.

What does the hygiene concept of BCB 2021 look like?

The BCB is launching with comprehensive hygiene and safety measures. The measures include modern guidance systems, larger areas, an adapted number of visitors, and contact tracking. We are thus putting your safety at the center. You can find all the measures here:

www.barconvent.com/hygieneconcept

Do I need any other document/proof to visit Bar Convent Berlin 2021?

Exhibitors as well as visitors need a 24-hour negative test, proof that they have recovered (valid for 6 months afterwards) or proof of vaccination. Testing facilities exist in the city, corresponding addresses will be announced by the BCB-Team prior to the event.

Will I get my money back if the event is unexpectedly cancelled?

If an event is not possible in October 2021 due to official reasons, the money for 2021 will be refunded to the corresponding account.

How do I get a ticket?

Ticket sales take place exclusively online. Each ticket is assigned to one day of the visit, so that we can keep track of the number of people on the site. The tickets are available on mobile devices and allow contactless access.

The decision if on-site sales will be possible must be decided based on the ordinances in effect at that time. If you have received a voucher, you will also only be able to redeem it online for the time being.

How much do online tickets cost?

The day ticket costs 40.00 EUR.

Can I also buy a ticket on-site?

For the time being, no on-site sales are planned. We will keep you informed.

How do I redeem a voucher code?

A voucher is not a ticket and it must be redeemed for an admission ticket. Vouchers can only be redeemed if ticket contingents are available. Access is not possible without a valid ticket.

1. Please go to www.barconvent.com/tickets

2. Here you have the possibility to buy a ticket and/or redeem a voucher. Follow the respective boxes on the ticket page and enter your voucher code there.

3. In the next step you can/must register. This is now also possible with the mentioned third party accounts.

I am a new customer
Register now and personalise your Ticket

I have a user account
Log in with email address and password

Features with user account: Manage your orders and get fast access to your tickets.

Email *

Email confirmation *

Password *

Password confirmation *

 Register

Registration via third-party accounts

 Sign In with Facebook

 Sign In with Google

 Sign In with LinkedIn

4. After personalizing your user data, you have the option of assigning the ticket to yourself or sending it to a colleague.

If you send the ticket to a colleague, he or she will receive an e-mail with the request to register with us in the ticket shop.

5. You will then be shown a summary of your booked tickets. After confirmation, you will receive your tickets by e-mail.

6. Load the eTicket onto your smartphone or print out your eTicket with the barcode and take it with you to the Bar Convent Berlin.

Can I redeem several vouchers?

You can redeem one voucher per day and registration.

How long is a voucher code valid/redeemable?

The vouchers are redeemable as long as contingents are available. The possession of a voucher code does not guarantee a ticket.

Is it possible to redeem the voucher on-site?

It is not possible to redeem on site. If it is possible, we will inform you about it.

I lost my tickets or they were stolen.

In the event of ticket loss or theft, no replacement can be issued, as tickets and vouchers are securities.

How can I pay for my online ticket?

- Via PayPal
- By credit card (MasterCard, VisaCard, American Express Card)

What are the reasons for cancelling the payment process?

The interruption may be caused by an Internet line that is too slow. If possible, please try again using a wired Internet connection (LAN). The use of another Internet browser (e.g. Firefox, Mozilla, Google Chrome) can also be helpful.

Is my ticket transferable/ Can I buy a ticket for someone else?

All tickets must be personalized. New is that you can send a purchased ticket and/or voucher code to a colleague. This colleague will then be asked to register in the ticket shop by e-mail.

A maximum of one ticket per day may be purchased per registration.

Any barcode that has already been validated will be recognised as such by the electronic admission control and the ticket holder of a copied or duplicated Online Ticket will be denied access.

In principle, the public sale of tickets is prohibited. Should we determine this, the tickets will be cancelled by us. If you have any questions, please contact our Customer Service Center via email csc@reedexpo.de or via phone under +49 211 90191-485 directly.

Is there a discount for physically disabled visitors?

We do not offer a disability discount. However, the accompanying person receives free entry upon presentation of the disability card (at least 80% disability). Disabled persons must regularly buy a ticket for themselves in the ticket shop. The accompanying caretaker will then be granted free admission on-site.

I can't find my etickets / My email inbox was deleted.

In this case, please contact our Customer Service Center:
+49 211 90191-485 or via e-mail: ticket@barconvent.com.
We will send you the ticket again.

Can I bring my ticket to the fair on a mobile device?

Yes, the scanners at the entrance can also read the QR codes from mobile devices such as smartphones or tablet PCs. A printout of the ticket is therefore not absolutely necessary. Load your ticket quickly and easily into your passport book/wallet.

Is the trip to the event by public transport included in the ticket?

Unfortunately, the tickets are not valid for public transport, as there was no corresponding cooperation.